



OPEN MEETING

**REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
STRATEGIC PLANNING COMMITTEE**

AGENDA AND NOTICE

**Monday, June 28, 2021 – 11:30 a.m.
VIRTUAL MEETING**

Laguna Woods Village Community Center 24351 El Toro Road

1. Call to Order
2. Approval of the Agenda
3. Approval of the Minutes
 - a. GRF Strategic Planning Committee Closed Meeting - March 17, 2021
4. Chair's Remarks
5. Board Member Comments (items not on the agenda)

Consent:

None.

Discussion & Reports:

6. Customer Experience Pilot Program
7. Facilities - Concepts

Items for Future Agendas:

Concluding Business:

8. Committee Member Comments
9. Adjournment