



REGULAR OPEN MEETING OF THE THIRD LAGUNA HILLS MUTUAL  
**RESIDENT POLICY AND COMPLIANCE COMMITTEE**

Tuesday, November 22, 2022– 9:30 A.M.  
Board Room/Virtual Meeting  
Laguna Woods Village Community Center  
24351 El Toro Road, Laguna Woods, CA 92637

**MEMBERS PRESENT:** Mark Laws - Chair, Cris Prince, Nathaniel Lewis, Cush Bhada (Via Zoom) and Jules Zalon

**MEMBERS ABSENT:** None

**ADVISORS PRESENT:** Stuart Hack and Theresa Keegan (Via Zoom)

**ADVISORS ABSENT:** None

**STAFF PRESENT:** Jacob Huanosto and Ruby Rojas

**1. Call to Order**

Mark Laws - Chair, called the meeting to order at 9:32 a.m.

**2. Approval of Agenda**

Director Lewis made a motion to approve the agenda as presented. Director Prince seconded the motion.

By way of consensus, the motion passed.

**3. Approval of Meeting Report**

Director Zalon made a motion to approve the October 25, 2022 meeting report. Director Lewis seconded the motion.

By way of consensus, the motion passed.

**4. Chairman's Remarks**

None

**5. Members Comments (Items Not on Agenda)**

Mr. Andre Torng of 3129-Q discussed allegations made against him by United Laguna Woods Mutual and suggested that the Disciplinary Process be changed.

**6. Response to Members Comments**

Director Zalon responded to Mr. Torng's comments.

**7. Department Head Update**

None

## **8. Items for Discussion and Consideration**

### **a. Care & Maintenance of Patios, Balconies, Breezeways & Walkways**

The Committee reviewed and commented on the Care & Maintenance of Patios, Balconies, Breezeways & Walkways Policy. The Committee commented and asked questions.

Chair Laws will work with staff and bring the policy back to the Committee for review.

### **b. Director Zalon's Proposed Members' Bill of Rights**

Director Zalon presented the proposed Members' Bill of Rights. The Committee commented and asked questions.

Mr. Andre Torng of 3129-Q discussed allegations made against him by United Laguna Woods Mutual and suggested that the Disciplinary Process be changed.

Without objection, the Committee will discuss the proposed Members' Bill of Rights with the full Board and legal counsel.

### **c. Nuisance Policy**

Chair Laws presented the Nuisance Policy for discussion. The Committee discussed the matter.

Mr. Andre Torng of 3129-Q discussed allegations made against him by United Laguna Woods Mutual and suggested that the Disciplinary Process be changed.

Director Prince motioned to send the "Red-Line" version of the policy to the Board for approval. Director Lewis seconded the motion.

Director Zalon proposed to amend the motion to state that allegations will not be considered a nuisance if a reporting-parties complaint is baseless. The amendment died for lack of a second.

The motion to send the red-line version of the policy to the Board for approval passed by way of unanimous vote.

### **d. Appeal Policy**

The Committee reviewed and discussed the Appeal Policy.

The committee tabled the matter and directed staff to make changes to the Appeal Policy and bring the policy back to the Committee for review.

### **e. Pet Policy**

The Committee reviewed and discussed the Pet Policy.

Director Prince will work with the Chair and bring the policy back to the Committee for review.

**9. Items for Future Agendas**

- Pre-Hearing Approval Process
- Social Media Use Policy
- Barbeque Rules and Regulations

**10. Committee Member Comments**

None

**11. Date of Next Meeting**

Tuesday, December 27, 2022 at 9:30 a.m.

**12. Adjournment**

With no further business before the Committee, the meeting was adjourned at 12:01 p.m.

*Mark W. Laws*

Mark W. Laws (Dec 15, 2022 09:17 PST)

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Mark Laws, Chair  
Third Laguna Hills Mutual







# TLHM Resident Policy and Compliance Committee Minutes 11-22-2022 Reviewed ML

Final Audit Report

2022-12-15

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