

## **OPEN MEETING**

### **REPORT OF THE REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION COMMUNITY ACTIVITIES COMMITTEE**

Monday, November 8, 2021 – 1:30 p.m.  
Board Room/Virtual Hybrid Meeting

**MEMBERS PRESENT:** Yvonne Horton, Chair, Debbie Dotson, Ryna Rothberg, Anthony Liberatore, Cush Bhada, Annie McCary, Bunny Carpenter, Juanita Skillman, Ajit Gidwani

**MEMBERS ABSENT:** Pearl Lee, Reza Bastani, Dennis Boudreau

**OTHERS PRESENT:** None

**STAFF PRESENT:** Brian Gruner, Jennifer Murphy, Jackie Kupfert

#### **Call to Order**

Chair Horton called the meeting to order at 1:31 p.m.

#### **Acknowledgement of Media**

There was no press present.

#### **Approval of Agenda**

A motion was made, and by consensus, the agenda was approved.

#### **Approval of Committee Report for October 14, 2021**

A motion was made, and by consensus, the report was approved.

#### **Chair's Remarks**

Chair Horton thanked Director Dotson for running the CAC meeting last month.

#### **Report of the Recreation and Special Events Director**

Mr. Gruner reported staff recruitment is a priority for the Recreation Department as staffing levels are at only 65 to 75%. COVID numbers have been trending down at approximately 200 per 100,000 state residents. The Recreation Department emailed the Kourts survey to 11,000 resident emails with 421 completed at this time. Those that have not received due to a possible incorrect email in the system are being sent the survey individually if requested and posters are posted at the facilities with a QR code to link directly to the survey. The survey may also be forwarded to those who have not received it. The Garden Center

maintenance coordinator has resigned and staff is reviewing applications. There is only a part-time staff person working in the Garden Center 2 office on Tuesdays, Thursdays and Fridays, 8 a.m. to noon. Applications for a full-time administrative staff person are being reviewed. The pickleball light project contract has been signed and the project will be handled by the Maintenance and Construction Department. Project completion is anticipated by end of year at the earliest.

Mr. Gruner reported Miguel Magdaleno was promoted to Clubhouse 5/6 supervisor. The Arts and Crafts Bonanza was hosted last weekend with approximately 1500 in attendance on Saturday. He stated Veterans Day is November 11 and is recognized as a staff holiday. Mr. Gruner stated the upcoming events as Monday night movies, November 8 and December 27, Christmas dinner and New Year's Eve at both Clubhouse 5 and the Performing Arts Center. The Thanksgiving dinner is sold out; those interested in dining out may contact Restaurant 19.

Director Skillman stated the Kourts survey went to her spam folder potentially due to the title including the word "survey" and VMS should host a job fair to increase the number of applications as it may not be publicized enough.

Director Liberatore inquired as to pay scale program within a contract to attract those interested. Mr. Gruner stated he is unsure what program is used by Human Resources, but assured the committee that Human Resources does use that type of program.

Director Bhada inquired as to the staffing levels of 65 to 75%. Mr. Gruner stated it was in reference to what percentage the Recreation Department is staffed.

### **Member Comments (Items Not on the Agenda)**

Members were called to speak regarding the following: Kourts online reservation system at tennis, pool 2 and pickleball; resignations of staff; expediting the hiring process; some residents not receiving Kourts survey; use of personal resident survey regarding Kourts online reservation system.

Chair Horton stated the committee is aware of those gaming the system at the pickleball courts and would like to remind all residents to share the amenities.

### **CONSENT**

A motion was made to approve the consent calendar.

Motion passed unanimously.

## **REPORTS**

**Revenue Resources Ad Hoc Committee** – Chair Horton stated this new GRF approved committee will become a standing committee as the volunteers will meet regularly. The mission is to research and identify revenue resources within the community and make recommendations to the CAC committee and the board for approval. These resources are to enhance the community and not take away from the existing amenities. Ms. Kupfert stated Director Bhada, Brenda Rader and Richard Rader have requested to be volunteers for this committee. Chair Horton stated mutual boards are not required to assign volunteers, but she encourages them to speak with their members to volunteer.

Ms. Kupfert was directed to send her contact information to the CAC committee in order for those interested in volunteering to contact her. She will send the information to Chair Horton for review and a meeting will be set for the committee.

**Aquadettes** – Ms. Murphy stated the Aquadettes request to have annual costs frozen as they are at present level.

Discussion ensued.

Members were called to speak regarding equipment, costuming and technical support costs; the Aquadettes being an asset to the community; club funds are being depleted due to the aforementioned costs and the club will raise ticket prices for 2022.

Chair Horton stated the committee will take this under advisement and will be discussed at CAC next month.

**Golf Greens Committee Update** – Director Blackwell stated the Village Greens committee has met since April, 2021 with regular monthly meetings. There are over 2,600 registered golfers with over 400 playing every day. The foreUP online reservation system is working well and three additional features may be added. Mr. McCray has agreed to institute adjustments to the reservation procedure to ensure a shorter wait time of making reservations and to reduce staff time in assisting with reservations. Mr. McCray will prepare a concise explanation with the Korean American club to translate for that portion of the golf community. The pro shop is down 1 to 2 staff members, but are managing well. The driving range will be closed for two months to work on grading and grass issues. The Lake Forest Golf and Practice Center will offer specials of \$40 per month to our residents. Golf course boundaries may be replaced after the rainy season. A course inspection group will review other courses to assist with some new planning in the coming year. The committee would like to continue meeting as it assists Mr. McCray with dissemination of information.

A member was called to speak regarding Mr. McCray's success as the operations manager of the golf course.

## **ITEMS FOR DISCUSSION AND CONSIDERATION**

None.

## **ITEMS FOR FUTURE AGENDAS**

**Saddleback Emeritus Institute Contract Update** – Mr. Gruner received the redlined contract and will review for presentation to CAC next month.

**Club Insurance** – Staff was directed to keep this item under Future Agendas.

## **CONCLUDING BUSINESS**

### **Committee Member Comments**

Director Carpenter stated great meeting.

Director McCary stated the Aquadettes do a wonderful job. She stated to keep up the good work and hopes they find ways to continue. Thank you for what you do.

Director Dotson thanked the Aquadettes for coming in and it was great to see them on the Be Positive show. She inquired as to an update on the Saddleback Emeritus contract. Mr. Gruner stated he will be meeting tomorrow with GRF President Carpenter, Mr. Parker and Ms. Foster to discuss.

Director Liberatore stated good meeting.

Chair Horton thanked Director Blackwell for her Village Greens committee update.

Director Rothberg stated the Aquadettes provide publicity which is very important to the community and it is a great show for the community.

Advisor Skillman requested staff to separate the driving range and lessons in the utilization of open activities. She stated Stephen Colbert mentioned the Aquadettes on his show.

Advisor Gidwani thanked the Recreation Department in keeping the amenities open with low staff levels. He stated staff makes themselves available with a smile to assist with resident needs.

### **Date of Next Meeting**

The next regular meeting of the GRF Community Activities Committee will be held both in the board room and virtually at 1:30 p.m. on Thursday, December 9, 2021.

### **Adjournment**

There being no further business, the Chair Horton adjourned the meeting at 2:27 p.m.

\_\_\_*Yvonne Horton*\_\_\_

Yvonne Horton, Chair