

**REPORT OF REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION  
MOBILITY AND VEHICLES COMMITTEE**

**Tuesday, October 29, 2019 – 1:30 p.m.**  
**Laguna Woods Village Community Center Board Room**  
**24351 El Toro Road, Laguna Woods, CA 92637**

**MEMBERS PRESENT:** Ray Gros-Chair, Don Tibbets, Judith Troutman, Steve Parsons (filling in for Craig Wayne), John Frankel, Elsie Addington, John Dalis, Reza Bastani

**ADVISORS:**

**MEMBERS ABSENT:** Craig Wayne

**OTHERS PRESENT:** Diane Phelps, Juanita Skillman, Lynn Jarrett, Annette Soule, Beth Perak

**STAFF PRESENT:** Chris Laugenour, Francisco Perez, Tiffany Rivas, Elizabeth Cortez, Siobhan Foster, Eileen Paulin, Ellyce Rothrock, Jeff Parker, Tim Moy, Chuck Holland, Catherine Laster, Pamela Bashline

**1. Call to Order**

Chair Gros called the meeting to order at 1:30 p.m.

**2. Acknowledgment of Media**

Media present- meeting recorded for future reference.

**3. Approval of the Agenda**

The agenda was approved by consensus.

**4. Approval of Meeting Report for October 2, 2019**

The Regular Meeting Report of August 7, 2019 was approved by consensus.

**5. Chair's Remarks**

Chair Gros read over the recommendation topics presented by consultants Fehr and Peers at the October 2<sup>nd</sup>, 2019 Mobility & Vehicle meeting. He stated staff has done a tremendous job working with the consultants. He believes the audience will be happy with staff recommendations. He suggested to the audience to give the recommendations a chance.

## **6. Member Comments (Items Not on the Agenda)**

Several residents expressed concern and frustration regarding the Plan-A-Ride scheduling process and difficulty with getting an appointment when calling Transportation.

A resident suggested to the committee that bus excursions/tours should have a charge. Spoke about the bus drivers and their busy schedules.

A resident complimented the bus drivers and asked the committee about rules and regulations regarding scooters on the buses.

## **7. Response to Member Comments**

Mr. Laugenour: Addressed that many of the upcoming recommendations will incorporate identified issues; once recommendations are approved it is important to educate the community and train the bus drivers on the new bus routes and transportation system.

Chair Gros: Stated the staff recommendations will still need to be approved by the GRF board.

Director Troutman: Thanked the members who spoke; apologized to those who have been inconvenienced by the transportation system software.

## **Items for Discussion and Consideration**

### **8. Transportation System Service Recommendations**

Mr. Laugenour summarized his report outlining staff recommendations to improve the Transportation Systems. Important recommendations include the following:

- A redesigned fixed route system that incorporates neighborhood, commercial and wellness routes with pick-ups every 30 minutes.
- Expand the Fixed Route service to include Saturdays.
- Re-prioritize Plan-A-Ride services to focus on those with medical disabilities.
- Negotiate with Lyft Rideshare to provide on-call services during the evening hours and all day Sunday.

Committee members and residents shared comments and a motion was made by Director Troutman and seconded by Director Dalis to approve staff recommendations. The motion was approved unanimously by the Committee.

**Items for Future Agendas:**

- 9. Bus Policy Updates – Use by Non-Profit Agencies**
- 10. ADA Policy Review**
- 11. Staff Turnover Report**

**Concluding Business:**

**12. Committee Member Comments**

The committee thanked staff for the report and for the work entailed in providing the recommendations.

**13. Date of Next Meeting – Wednesday December 4, 2019 - 1:30 PM**

**14. Adjournment**

The meeting was adjourned at 3:10 p.m.

  
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Ray Gros, Chair  
GRF Mobility & Vehicles Committee