



Laguna Woods Village®

Journey Bus Rider

Dear Laguna Woods Village Resident:

All Laguna Woods Village residents requesting Journey bus service are required to attend one of the monthly Journey bus certification meetings.

As part of the certification process, professional assessments will be completed for all Journey bus riders by MemorialCare experienced health care professionals.

All riders must make a reservation for their assessment. Call Transportation at 949-597-4659 to schedule an appointment.

A bus or van will pick you up from your manor. The assessment takes approximately 30 minutes. When the assessment is complete, we will transport you home. We anticipate you should be home within an hour.

All Journey program applicants must complete the application attached to this letter. Read the application guide on the first page and fill out the questionnaire that follows. **Bring the completed form with you to your assessment appointment.** The certification analyst will review the application with you at that time. The certification process is done at no cost to you, and all information will be kept confidential and will not be released without your consent.

If you cancel the assessment appointment or fail to appear, you will not be eligible to reapply for six months.

The results of the assessment will be made available to you as soon as possible, but it may take up to 14 days.

Sincerely,
Laguna Woods Village Transportation Division