



March 25, 2020

Dear Laguna Woods Village Residents,

I, like all of you, would have thought it impossible if someone told me six weeks ago what life would be like for everyone now, a mere six weeks later. Unfortunately, the coronavirus (COVID-19) pandemic has made the impossible a reality. Regardless of age, culture or gender, we all face this unprecedented time in our history together. Of the 18,800+ people living in the Village, most are in the “high-risk” age group, and we all must take this pandemic very seriously.

Our Village has experienced many rapidly evolving changes over the past two weeks. As a result of some of those changes, including the closures of GRF indoor and outdoor facilities and restriction to gate access, many residents have inquired about a reduction in assessments. This letter aims to address those questions and concerns.

The actions that have been taken in the Village are in compliance with the precautions and directives of regional health care agencies as well as local, state and federal governments. We understand that residents have varying degrees of concern about the current coronavirus pandemic. It is the responsibility of each individual to take all necessary personal precautions to protect themselves and the portion of the population most at risk. Again, here in the Village, that is the majority of your fellow residents.

The costs of maintaining all Village facilities continue and, in fact, may likely increase because of increased costs of continuously disinfecting and the cleaning of high-traffic areas. Furthermore, most costs necessary to maintaining the Village are fixed, regardless of whether the facilities or amenities are closed, including among other things, insurance and payroll. There will be no decrease or proration of assessments as a result of this emergency. We have been advised that state statutes and case law support this position.

VMS staff is being reallocated into duties that preserve community health and welfare, mitigate Village health risks, and enhance communication with residents.

Please remain committed to physical distancing and to not gathering in groups until it is clear that the danger has passed.

As we all work together to get through this very difficult and dynamic time, we ask that you remain patient, understanding and, above all, safe. May you and yours be well.

Sincerely,

Jeffrey C. Parker
CEO, Village Management Services